

PRIVACY POLICY



At Opensoft LLC (the "Company"), safeguarding our Clients' personal and financial information is our highest priority.

The following Privacy Policy Statement explains in detail how we collect, process, store, and protect our clients' information.

By opening an account, Clients consent to the collection, processing, storage, and use of their personal information by the Company as outlined below.

# ACQUISITION OF PERSONAL DATA

To open your account, facilitate transactions, protect your assets and privacy, and provide you with the necessary services, Opensoft LLC ("the **Company**") collects essential information. This information may come directly from you or, in some cases, from relevant banks, credit agencies, and other sources to better understand your needs and preferences.

The information collected may include:

Details provided in your application form, such as:

- Name
- Address
- Date of birth
- Email address
- Income and income sources

This information helps evaluate your application and is also used to comply with laws on the Prevention and Suppression of Money Laundering and Terrorist Financing, as well as for communication purposes.

Details about the expected volume and value of your transactions with us, as well as income information, are collected to help build your economic profile.

Identity verification information, including identification cards, passports, or driver's licenses, is required. Additionally, we may obtain background information about you from public records or other entities not associated with the Company.



## USE OF PERSONAL DATA AND OPT-OUT

The Company uses your personal information exclusively to ensure high-quality service and security. This data aids in enhancing our services, customizing your browsing experience, and notifying you about relevant products, services, or promotions aligned with your needs. By utilizing our services, you consent to the Company using your data for these purposes.

While providing all requested personal information is not mandatory, failure to do so may hinder the Company from opening your account or providing the requested services.

We strive to maintain current, accurate, and complete information about you. Please promptly notify us of any changes to your personal details.

## SAFEGUARDING PERSONAL DATA

Your personal information, provided to us, is treated as confidential and is shared only within the Company and its affiliated entities. It will not be disclosed to any third party except as required by regulatory or legal proceedings.

When you register on https://woofx.pro/, the personal information you provide is securely protected. You can access your Registration Information using a password that you select. This password is encrypted and known only to you; it should not be shared with anyone else.

Registration Information is securely stored on protected servers accessible only to authorized personnel via password. The Company ensures the encryption of all personal information during transfer to our systems.

## AFFILIATES AND PARTNERS

The Company may share information with alliances, partners, and affiliates if it is necessary for them to provide you with more relevant and useful products and services (subject to your permission); or to manage customer accounts.



### NON-AFFILIATED THIRD PARTIES

The Company does not sell, license, lease or otherwise disclose personal information to third parties, except as described in this Privacy Statement.

The Company does not sell, license, lease, or otherwise disclose personal information to third parties, except as explicitly described in this Privacy Statement.

To fulfill our services, the Company may disclose information to credit reporting or collection agencies as necessary.

For the improvement of our services, the Company may engage third parties for functions such as account processing, client service, and satisfaction surveys. These third parties may also provide professional advice to the Company. Information shared with these parties is strictly limited to these purposes and is protected under relevant laws to ensure similar levels of safeguarding as the Company provides.

If you were introduced to us by a Business Introducer, they may have access to your information. By using our services, you expressly consent to sharing information with such Business Introducer.

You understand and agree that for the Company to provide services to you, it may be necessary to transfer information outside of the European Economic Area, and you consent to such transfers.

#### LIMITATION OF LIABILITY

The Company bears no responsibility for the privacy policies or content found on websites linked from https://woofx.pro/ and exerts no influence over how information provided by clients is utilized or safeguarded by those sites.

When clients choose to visit a co-branded or linked website, they may be prompted to provide registration or other details. It should be noted that such information is collected by a third party and is governed by the privacy policy of that respective third party.



#### USE OF COOKIES

Cookies are employed by the Company to ensure the security of your trading activities and to optimize the performance of the website. These cookies do not store personal or sensitive information.

The Company may share website usage statistics with reputable advertising and affiliated marketing companies. However, the data collected by these parties is not personally identifiable.

In order to manage and enhance the website, the Company may engage third parties to monitor and analyze usage patterns and statistical data. These third parties may use cookies to track user behavior on behalf of the Company, but these cookies do not contain any personally identifiable information.

### UPDATES TO PRIVACY STATEMENT

This Privacy Policy Statement may be updated by the Company periodically. In the event of significant changes, such as modifications to how we collect, process, or utilize your personal information, the revised policy will be posted on our website. By continuing to use our services after these changes, you agree that the updated Privacy Policy Statement serves as your notice.

We encourage you to revisit and review this policy periodically to stay informed about what information we collect, how it is used, and to whom it may be disclosed.

By proceeding with our services, you acknowledge that you have read, understood, and agree to the terms of this Privacy Policy Statement. You also confirm that you have the authority to be bound by these terms.

For further inquiries, please contact us at info@woofx.pro. This privacy policy outlines the practices of Opensoft LLC in providing services to its customers and should be read in conjunction with the services agreement between the parties.

#### STORAGE AND RETENTION OF YOUR PERSONAL INFORMATION

Ensuring the confidentiality of your information is our top priority, whether you engage with us in person, by phone, through mail, online, or via any electronic means. We maintain your personal information throughout our business relationship using secure computer storage and paper-based files. We implement rigorous measures to safeguard this data from misuse, unauthorized access, alteration, or disclosure.



Once your personal information is no longer required for its original purpose, we either anonymize it or securely destroy any identifiable details. However, certain legal obligations may necessitate that we retain records for extended periods. For instance, anti-money laundering regulations stipulate that we retain certain documents and transaction records for five years after our business association concludes. Similarly, recorded communications, whether by phone, electronic means, or in person, are held in compliance with local regulatory mandates (typically up to five years post-business relationship). If you opt out of marketing communications, your information is maintained on a suppression list to honor your preferences.